

Withdrawal from the contract

Was something different than you expected?

With us, you can withdraw from the contract and return purchased goods within 90 days without stating a reason!

If you wish to withdraw from the contract, please give us the following information:

Your order (invoice) number:

Name and surname of the purchaser / Company:

Contact information (in case it's different from the original order):

Which product does the complaint concern? (name or code of the product)

What is the reason for you returning the goods?

I don't like the fragrance

I made a mistake while placing the order

Other:

No stated reason

What is the state of the product you're returning?

Used

Unused (original packaging is unopened)

Opened (unpacked and unused)

How do you prefer to resolve the problem?

A voucher in the value of the returned goods

Replacing the product with a different one - state name or code of product:

in case of a difference in the price, please send the amount to the account number:

bank code:

Return of the purchase price to the account number:

bank code:

Additional information:

Send the goods to the address:

Petra Ptackova, Markmandsgade 4,3.th, 2300 Copenhagen S, Denmark

Thank you for your information!

We'll handle your complaint and get back to you as soon as possible.

With Notino, you can return your purchase within 90 days!