

Withdrawal from the contract

Was something different than you expected?

With us, you can withdraw from the contract and return purchased goods within 90 days without stating a reason!

If you wish to withdraw from the contract, please give us the following information:

Your order (invoice) number:

Name and surname of the purchaser / Company:

Contact information (in case it's different from the original order):

Which product does the return concern? (name or code of the product)

What is the reason for you returning the goods?

☐ I don't like the fragrance

☐ I made a mistake while placing the order

☐ Other:

☐ No stated reason

What is the state of the product you're returning?

☐ Used

☐ Unused (original packaging is unopened)

☐ Opened (unpacked and unused)

How do you prefer to resolve the problem?

☐ A voucher in the value of the returned goods

☐ Return of the purchase price to the account. We will refund the transaction back to the original payment method.

Additional information:

Send the goods to the address:

EXPANDECO – NOTINO, 63B Hardinge Road, Ashford, Kent, TN24 8HB, UK

Thank you for your information!

We'll handle your return and get back to you as soon as possible. With Notino, you can return your purchase within 90 days!